# Self Service Portal Updates and Resources



**The Ohio Benefits Self Service Portal (SSP) has been refreshed!**

The Ohio Benefits SSP serves as a one-stop online shop for families to apply and view their Cash, Food, Medical and Child Care benefits.

It is located at: ssp.benefits.ohio.gov.

The SSP went through a release on 1/23 and has new updates for end users. Release updates continue to focus on creating a more streamlined and user-friendly experience for families in Ohio.

If you want to get more familiar with the SSP and its functionality, you can review these resources on the Ohio Benefits Program Portal (www.obp.ohio.gov):

- **How to Guide:** a screenshot and step by step guide for common SSP processes
- **Caseworker SSP Resources Cheat Sheet:** one page reference guide on where to find helpful SSP related resources

If your customers are having trouble navigating the SSP, these public How-to Videos can help them with common issues:

- **How to Create an Account**
- **How to Reset Password**
- **How to Upload Docs**
- **How to Apply**
- **How to Report Changes**
- **Eligibility Self-Assessment**
- **SSP Updates Overview**
- **Request a Change in Child Care Provider**

## Questions?

For questions or assistance with the Ohio Benefits Self Service Portal system, please call: **1-844-640-OHIO (6446)**

## Contact Us